

|                                   |                                       |   |             |
|-----------------------------------|---------------------------------------|---|-------------|
| <b>Notice of References Cited</b> | Application/Control No.<br>09/866,666 | Applicant(s)/Patent Under<br>Reexamination<br>YAMAJI ET AL. |             |
|                                   | Examiner<br>Jonathan G. Sterrett      | Art Unit<br>3623  | Page 1 of 6 |

**U.S. PATENT DOCUMENTS**

| * |   | Document Number<br>Country Code-Number-Kind Code | Date<br>MM-YYYY | Name                | Classification |
|---|---|--|-----------------|---------------------|----------------|
|   | A | US-5,305,199 □□                                  | 04-1994         | LoBiondo et al.     | 705/28         |
|   | B | US-5,809,479                                     | 09-1998         | Martin et al.       | 705/11         |
|   | C | US-5,960,408 A                                   | 09-1999         | Martin et al.       | 705/11         |
|   | D | US-6,510,383 B1                                  | 01-2003         | Jones, Martin Kelly | 701/209        |
|   | E | US-5,122,959 A                                   | 06-1992         | Nathanson et al.    | 701/117        |
|   | F | US-5,835,376 A                                   | 11-1998         | Smith et al.        | 701/117        |
|   | G | US-6,430,496 B1                                  | 08-2002         | Smith et al.        | 701/117        |
|   | H | US-5,272,638 A                                   | 12-1993         | Martin et al.       | 455/456.5      |
|   | I | US-6,754,634 B1                                  | 06-2004         | Ho, William P. C.   | 705/6          |
|   | J | US-  |                 |                     |                |
|   | K | US-  |                 |                     |                |
|   | L | US-  |                 |                     |                |
|   | M | US-  |                 |                     |                |

**FOREIGN PATENT DOCUMENTS**

| * |   | Document Number<br>Country Code-Number-Kind Code | Date<br>MM-YYYY | Country | Name | Classification |
|---|---|--|-----------------|---------|------|----------------|
|   | N |  |                 |         |      |                |
|   | O |  |                 |         |      |                |
|   | P |  |                 |         |      |                |
|   | Q |  |                 |         |      |                |
|   | R |  |                 |         |      |                |
|   | S |  |                 |         |      |                |
|   | T |  |                 |         |      |                |

**NON-PATENT DOCUMENTS**

| * |   | Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)  |  |  |  |  |
|---|---|--|--|--|--|--|
|   | U | Rao, Bharat; Navoth, Ziv; Horwitch; "Building a World-Class Logistics, Distribution and Electronic Commerce Infrastructure", Copyright 1999 Electronic Markets, Vol 9(3), 174-180, <a href="http://www.ite.poly.edu/people/brao/EMFedex.pdf">http://www.ite.poly.edu/people/brao/EMFedex.pdf</a> . |  |  |  |  |
|   | V | Pastore, R; "Special Delivery", August 1995, CIO Magazine, pp.1-7, <a href="http://www.cio.com/archive/080195/fedex.html">www.cio.com/archive/080195/fedex.html</a> .  |  |  |  |  |
|   | W | Belford, Terrence; Vermond, Kira; "Old Product, new use: Re-conditioning toner cartridges puts MKG on top", Dec 1999, Financial Post, p14, Dialog 08715234.  |  |  |  |  |
|   | X | Hudson, Marion E; Powell, Edwin, "Guide to E-shopping for office supplies", Jan 2000, Office Solutions, v17n1, pp.24-32, Dialog 02503870 242871451.  |  |  |  |  |

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.

|                                   |                                       |   |             |
|-----------------------------------|---------------------------------------|---|-------------|
| <b>Notice of References Cited</b> | Application/Control No.<br>09/866,666 | Applicant(s)/Patent Under<br>Reexamination<br>YAMAJI ET AL. |             |
|                                   | Examiner<br>Jonathan G. Sterrett      | Art Unit<br>3623  | Page 2 of 6 |

**U.S. PATENT DOCUMENTS**

| * |   | Document Number<br>Country Code-Number-Kind Code | Date<br>MM-YYYY | Name | Classification |
|---|---|--|-----------------|------|----------------|
|   | A | US-  |                 |      |                |
|   | B | US-  |                 |      |                |
|   | C | US-  |                 |      |                |
|   | D | US-  |                 |      |                |
|   | E | US-  |                 |      |                |
|   | F | US-  |                 |      |                |
|   | G | US-  |                 |      |                |
|   | H | US-  |                 |      |                |
|   | I | US-  |                 |      |                |
|   | J | US-  |                 |      |                |
|   | K | US-  |                 |      |                |
|   | L | US-  |                 |      |                |
|   | M | US-  |                 |      |                |

**FOREIGN PATENT DOCUMENTS**

| * |   | Document Number<br>Country Code-Number-Kind Code | Date<br>MM-YYYY | Country | Name | Classification |
|---|---|--|-----------------|---------|------|----------------|
|   | N |  |                 |         |      |                |
|   | O |  |                 |         |      |                |
|   | P |  |                 |         |      |                |
|   | Q |  |                 |         |      |                |
|   | R |  |                 |         |      |                |
|   | S |  |                 |         |      |                |
|   | T |  |                 |         |      |                |

**NON-PATENT DOCUMENTS**

| * |   | Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)  |
|---|---|--|
|   | U | "HDPE shortage thwarts Xerox recycling plan", June 1995, Plastics News, p1, Dialog 03898356 45615387.  |
|   | V | PR Newswire, "Product Update: Apple Announces Environmentally Sensitive Toner Cartridge", Sep 1994, Dialog 03574030 45024646.                        |
|   | W | "Scrap Pile awaiting old chips", June 1994, American Metal Market, p10, Dialog 03404424 44733115.  |
|   | X | Business Wire, "Indpendent Test Results Favor HP Toner Cartridges Over Those From Xerox and Lexmark", Sept 1998, p9150260, Dialog 10456355 21122840. |

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.

|                                   |                                       |   |             |
|-----------------------------------|---------------------------------------|---|-------------|
| <b>Notice of References Cited</b> | Application/Control No.<br>09/866,666 | Applicant(s)/Patent Under<br>Reexamination<br>YAMAJI ET AL. |             |
|                                   | Examiner<br>Jonathan G. Sterrett      | Art Unit<br>3623  | Page 3 of 6 |

**U.S. PATENT DOCUMENTS**

| * |   | Document Number<br>Country Code-Number-Kind Code | Date<br>MM-YYYY | Name | Classification |
|---|---|--|-----------------|------|----------------|
|   | A | US-  |                 |      |                |
|   | B | US-  |                 |      |                |
|   | C | US-  |                 |      |                |
|   | D | US-  |                 |      |                |
|   | E | US-  |                 |      |                |
|   | F | US-  |                 |      |                |
|   | G | US-  |                 |      |                |
|   | H | US-  |                 |      |                |
|   | I | US-  |                 |      |                |
|   | J | US-  |                 |      |                |
|   | K | US-  |                 |      |                |
|   | L | US-  |                 |      |                |
|   | M | US-  |                 |      |                |

**FOREIGN PATENT DOCUMENTS**

| * |   | Document Number<br>Country Code-Number-Kind Code | Date<br>MM-YYYY | Country | Name | Classification |
|---|---|--|-----------------|---------|------|----------------|
|   | N |  |                 |         |      |                |
|   | O |  |                 |         |      |                |
|   | P |  |                 |         |      |                |
|   | Q |  |                 |         |      |                |
|   | R |  |                 |         |      |                |
|   | S |  |                 |         |      |                |
|   | T |  |                 |         |      |                |

**NON-PATENT DOCUMENTS**

| * |   | Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)                                |
|---|---|--|
|   | U | Littman, Dan, "Top Ten Printers", Feb 1998, PC World, v16, n2, p259(2), Dialog 10025871 20173819.                        |
|   | V | Gair, Cristina, "Office Trash: Handle with Care", Oct 1999, Home Office Computing, 17, 10, 28, Dialog 02339413 56063053. |
|   | W | "Xerox returns to post-consumer HDPE", August 1995, Plastics News, v7, n26, p.7, Dialog 00788163 23280790.               |
|   | X | M2 Presswire, "HewlettPackard: HP launches Planet Partners recycling initiative", Sept 1998, Dialog 02829445.            |

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.

|                                   |                                       |   |             |
|-----------------------------------|---------------------------------------|---|-------------|
| <b>Notice of References Cited</b> | Application/Control No.<br>09/866,666 | Applicant(s)/Patent Under<br>Reexamination<br>YAMAJI ET AL. |             |
|                                   | Examiner<br>Jonathan G. Sterrett      | Art Unit<br>3623  | Page 4 of 6 |

**U.S. PATENT DOCUMENTS**

| * |   | Document Number<br>Country Code-Number-Kind Code | Date<br>MM-YYYY | Name | Classification |
|---|---|--|-----------------|------|----------------|
|   | A | US-  |                 |      |                |
|   | B | US-  |                 |      |                |
|   | C | US-  |                 |      |                |
|   | D | US-  |                 |      |                |
|   | E | US-  |                 |      |                |
|   | F | US-  |                 |      |                |
|   | G | US-  |                 |      |                |
|   | H | US-  |                 |      |                |
|   | I | US-  |                 |      |                |
|   | J | US-  |                 |      |                |
|   | K | US-  |                 |      |                |
|   | L | US-  |                 |      |                |
|   | M | US-  |                 |      |                |

**FOREIGN PATENT DOCUMENTS**

| * |   | Document Number<br>Country Code-Number-Kind Code | Date<br>MM-YYYY | Country | Name | Classification |
|---|---|--|-----------------|---------|------|----------------|
|   | N |  |                 |         |      |                |
|   | O |  |                 |         |      |                |
|   | P |  |                 |         |      |                |
|   | Q |  |                 |         |      |                |
|   | R |  |                 |         |      |                |
|   | S |  |                 |         |      |                |
|   | T |  |                 |         |      |                |

**NON-PATENT DOCUMENTS**

| * |   | Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)  |
|---|---|--|
|   | U | "Web Merchants must make returns pain-free for purchasers", Nov 1999, Electronic Commerce News, v4, n45, pNA, Dialog 04480425 57439971.      |
|   | V | "Xerox-Canada Post recycling program wins Earth Prize", April 1996, Eco-Log Week, v24, n16, Dialog 03096954 46332991.                        |
|   | W | Janah, Monah; Wilder, Clinton; "Fedex Special Delivery", Oct 1997, InformationWeek, n654, pp.42-60, Dialog 01527057 01-78045.                |
|   | X | Rosencrance, Linda, "FedEx plans customizable delivery for online shoppers", Jan 2000, Computerworld, v34n4, pp.6, Dialog 01976958 48296863. |

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.

|                                   |                                       |   |             |
|-----------------------------------|---------------------------------------|---|-------------|
| <b>Notice of References Cited</b> | Application/Control No.<br>09/866,666 | Applicant(s)/Patent Under<br>Reexamination<br>YAMAJI ET AL. |             |
|                                   | Examiner<br>Jonathan G. Sterrett      | Art Unit<br>3623  | Page 5 of 6 |

**U.S. PATENT DOCUMENTS**

| * |   | Document Number<br>Country Code-Number-Kind Code | Date<br>MM-YYYY | Name | Classification |
|---|---|--|-----------------|------|----------------|
|   | A | US-  |                 |      |                |
|   | B | US-  |                 |      |                |
|   | C | US-  |                 |      |                |
|   | D | US-  |                 |      |                |
|   | E | US-  |                 |      |                |
|   | F | US-  |                 |      |                |
|   | G | US-  |                 |      |                |
|   | H | US-  |                 |      |                |
|   | I | US-  |                 |      |                |
|   | J | US-  |                 |      |                |
|   | K | US-  |                 |      |                |
|   | L | US-  |                 |      |                |
|   | M | US-  |                 |      |                |

**FOREIGN PATENT DOCUMENTS**

| * |   | Document Number<br>Country Code-Number-Kind Code | Date<br>MM-YYYY | Country | Name | Classification |
|---|---|--|-----------------|---------|------|----------------|
|   | N |  |                 |         |      |                |
|   | O |  |                 |         |      |                |
|   | P |  |                 |         |      |                |
|   | Q |  |                 |         |      |                |
|   | R |  |                 |         |      |                |
|   | S |  |                 |         |      |                |
|   | T |  |                 |         |      |                |

**NON-PATENT DOCUMENTS**

| * |   | Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)   |
|---|---|---|
|   | U | BusinessWire, "UPS Logistics Group names CIO, Director of Information Systems; Appointments Expand Global Supply Chain IT Strategy", May 1998, p05051471, Dialog 05594471 48467525. |
|   | V | "Corporation 2010", 1998, Chief Executive, pp.2-4+, Dialog 01689253 03-40243.   |
|   | W | "What customers value most", 1998, Chief Executive, pp. 8, Dialog 01689257 03-40247.  |
|   | X | Harrington, Lisa H, "High Tech trucking improves fleet performance", Oct 1999, Transportation and Distribution, v40n10, pp.53-62, Dialog 01913932 05-64924.                         |

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.

|                                   |                                       |   |             |
|-----------------------------------|---------------------------------------|---|-------------|
| <b>Notice of References Cited</b> | Application/Control No.<br>09/866,666 | Applicant(s)/Patent Under<br>Reexamination<br>YAMAJI ET AL. |             |
|                                   | Examiner<br>Jonathan G. Sterrett      | Art Unit<br>3623  | Page 6 of 6 |

**U.S. PATENT DOCUMENTS**

| * |   | Document Number<br>Country Code-Number-Kind Code | Date<br>MM-YYYY | Name | Classification |
|---|---|--|-----------------|------|----------------|
|   | A | US-  |                 |      |                |
|   | B | US-  |                 |      |                |
|   | C | US-  |                 |      |                |
|   | D | US-  |                 |      |                |
|   | E | US-  |                 |      |                |
|   | F | US-  |                 |      |                |
|   | G | US-  |                 |      |                |
|   | H | US-  |                 |      |                |
|   | I | US-  |                 |      |                |
|   | J | US-  |                 |      |                |
|   | K | US-  |                 |      |                |
|   | L | US-  |                 |      |                |
|   | M | US-  |                 |      |                |

**FOREIGN PATENT DOCUMENTS**

| * |   | Document Number<br>Country Code-Number-Kind Code | Date<br>MM-YYYY | Country | Name | Classification |
|---|---|--|-----------------|---------|------|----------------|
|   | N |  |                 |         |      |                |
|   | O |  |                 |         |      |                |
|   | P |  |                 |         |      |                |
|   | Q |  |                 |         |      |                |
|   | R |  |                 |         |      |                |
|   | S |  |                 |         |      |                |
|   | T |  |                 |         |      |                |

**NON-PATENT DOCUMENTS**

| * |   | Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)                               |
|---|---|---|
|   | U | Marien, Edward J, "Reverse Logistics as Competitive Strategy", copyright 1998, Supply Chain Management Review, pp.1-14. |
|   | V |   |
|   | W |   |
|   | X |   |

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.